



The Future of Communication

Keep doing business!

Everywhere, anywhere!



Audio
Call



Video
Call



Text
Messaging

Easy & Fast
Probably

The BEST Solution

✓ Fast and Easy Integration
API and SDK,
with a single line of code

✓ Economic Pay As You Go
(Monthly Membership)

✓ Error Free Matured Product
Reliable Performance, Up2Date



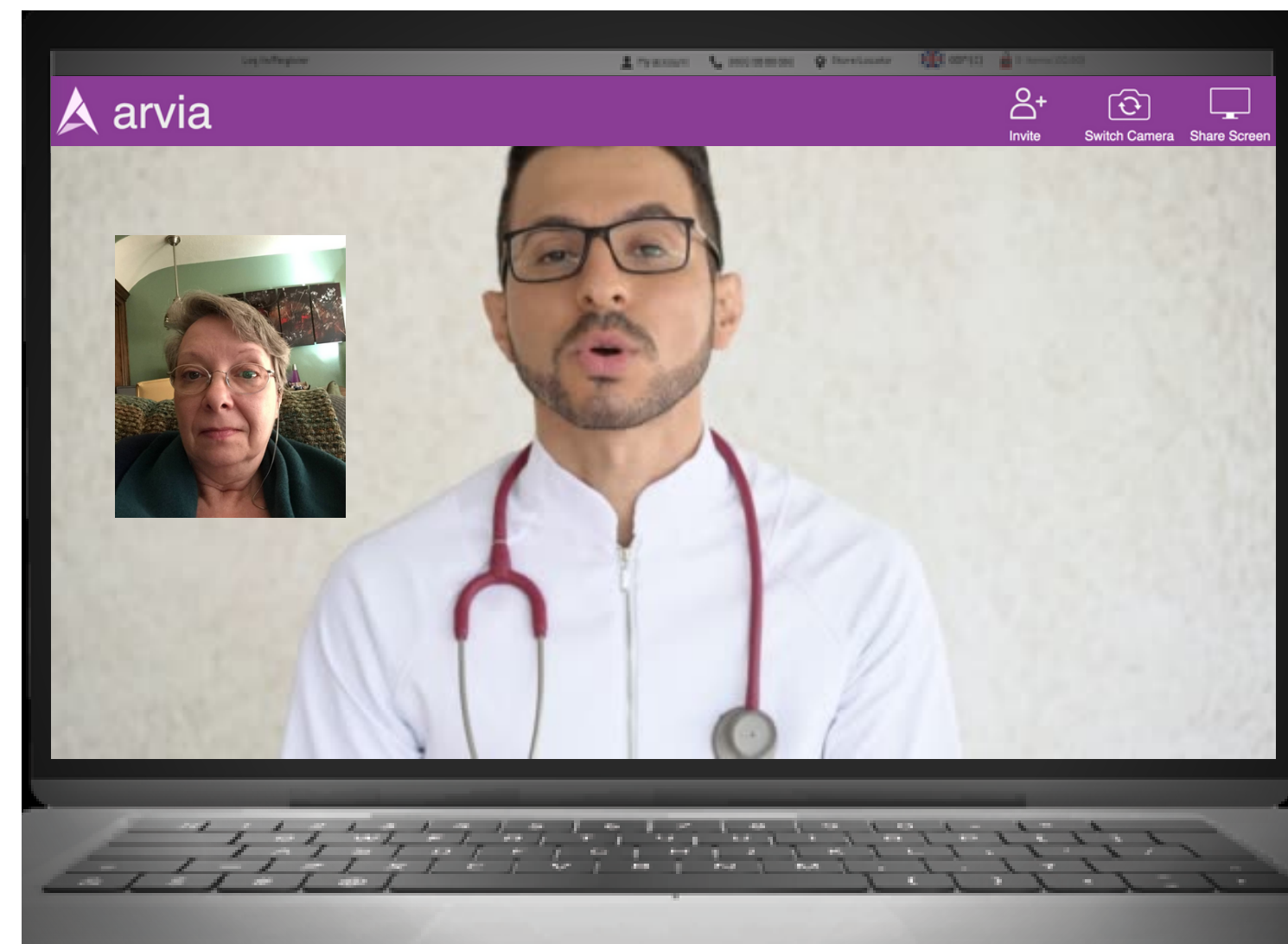


One Platform Powering Every Solution

With enterprise-grade video quality, healthcare-grade privacy, and cutting-edge technology, your users will experience true conversational video with crystal clarity.

Arvia provides high availability, low latency, and advanced live video solutions.

**Communication is
central in how we live.**





No Downloads

No downloads. No problem. Participants join meetings easily with the simplicity and convenience of a browser.



Rock-Solid Reliability

We deliver maximum uptime and continuously optimized video delivers the best possible quality in every situation.



Easy for Anyone to Use

A unified UX across mobile, desktop, and conference room endpoints delivers the consistency, ease of use, and rich features that will drive adoption and accelerate ROI.



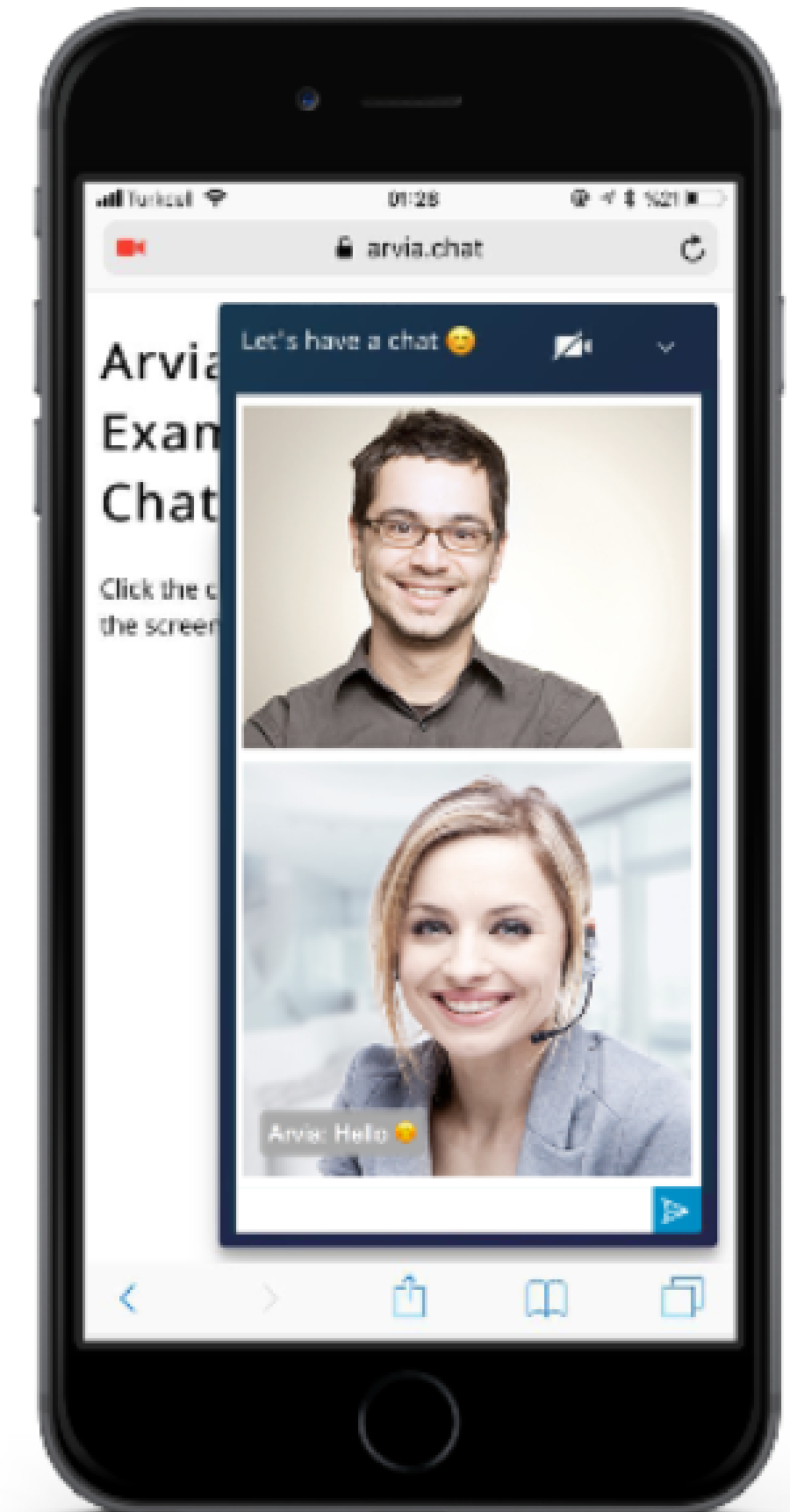
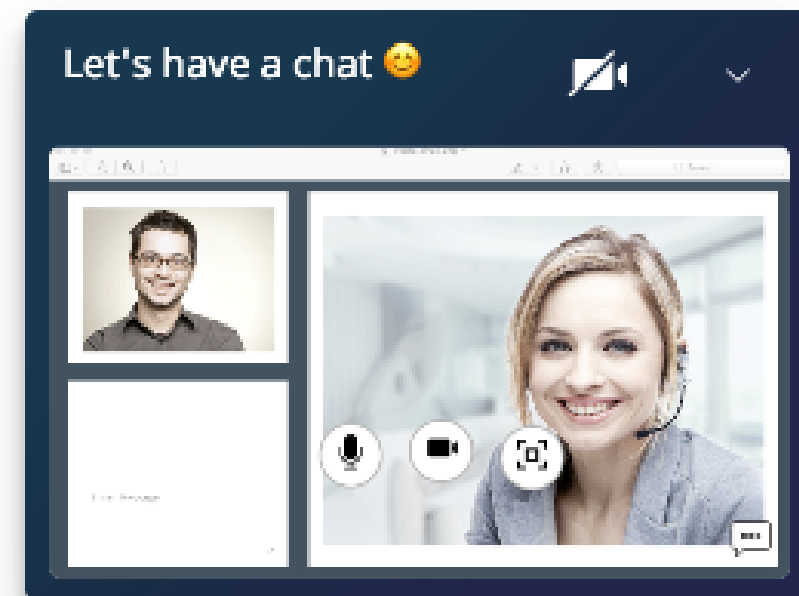
Face-to-face interactions build trust and improve customer satisfaction, delivering better outcomes. Advanced end-to-end workflows and integrations are the keys to powering seamless, high-impact video experiences for patients, customers, or high-value clients.

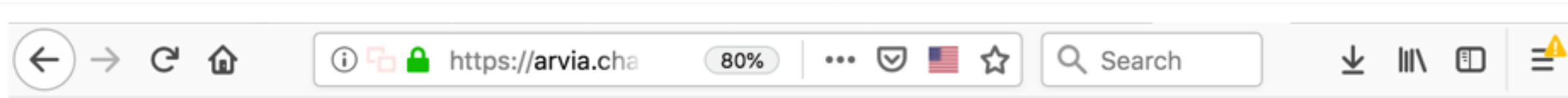
Engagement is More than Meetings



Arvia Chat Web SDK Example - Floating Chat Widget

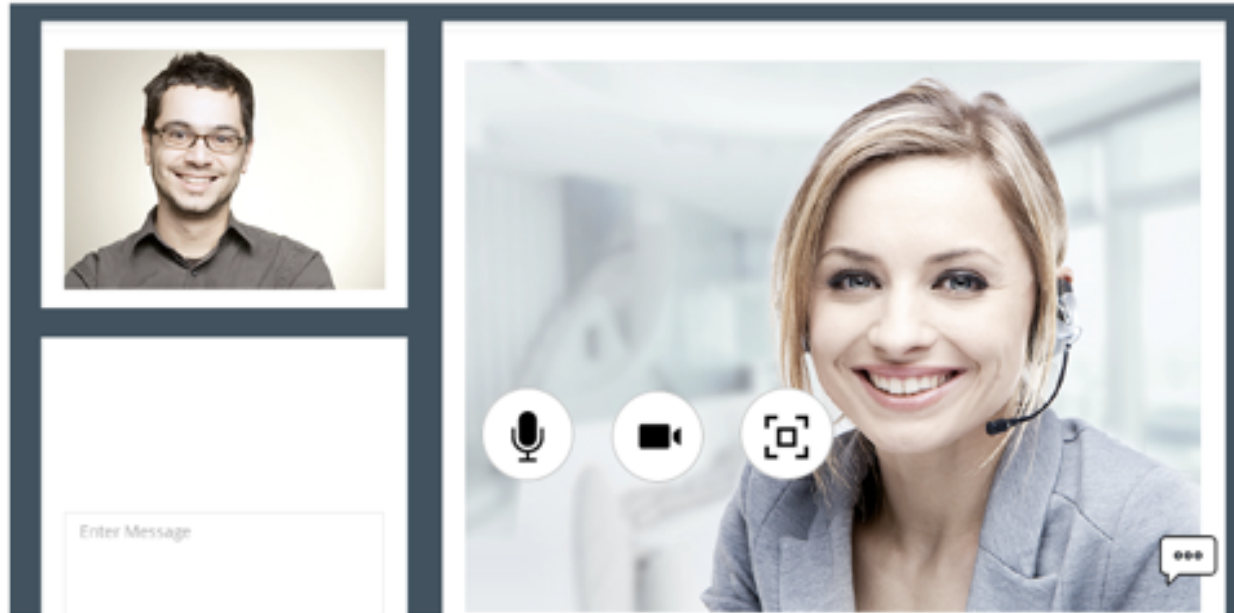
Click the chat button on the bottom-right corner of the screen





Arvia Chat Web SDK Example With Some SDK Methods

Start Video Chat



Video Stream

Turn Off Camera

Turn On Camera

Audio Stream

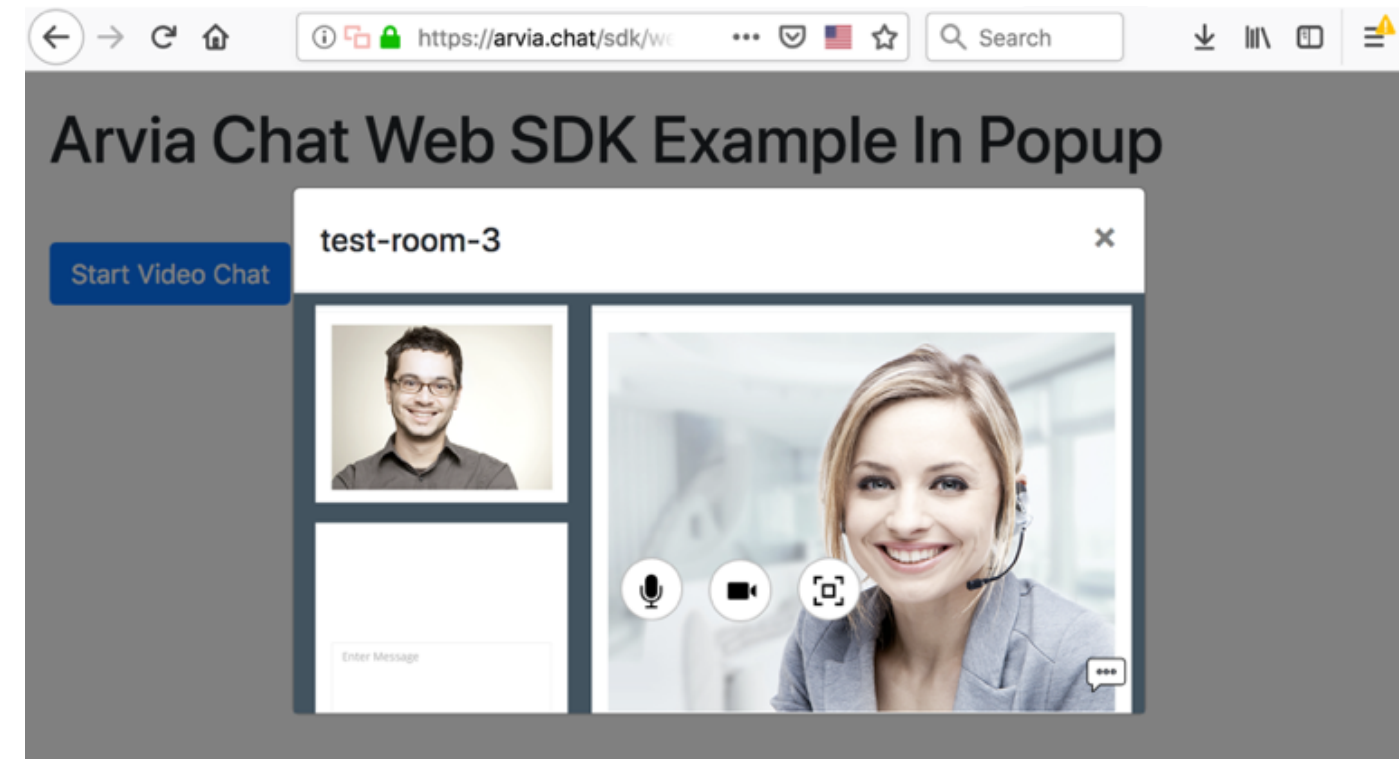
Turn Off Microphone

Turn On Microphone

Audio/Video Buttons

Hide Media Buttons

Show Media Buttons



ArviaChat/web-sdk

Arvia.Chat web sdk is the Javascript library that helps you easily add video chats, audio calls or instant messaging to...



<https://github.com/ArviaChat/web-sdk>

Digital telepathy is now REAL!

Drive Customer Satisfaction

Customers feel more engaged and emotionally connected over video than any other digital medium, resulting in better understanding and deeper trust.

Improve Operational Efficiency

With skills-based call routing, you can match customer or patient needs with the right agent, allowing your team to efficiently handle a wider variety of inbound calls.

Build Your Brand

Seamlessly integrate a professionally branded video experience into your organization's website.

Rise of Instant Communication

How it works

Our experts are here to help with any laptop, TV or household appliance buying advice - all you need is a microphone.



Get connected

On selected pages across the site you will see a popup asking if you need buying advice. You can then start a one way video call with one of our experts (don't worry, we can't see you!).

Please accept the request to access your microphone so we can hear you.



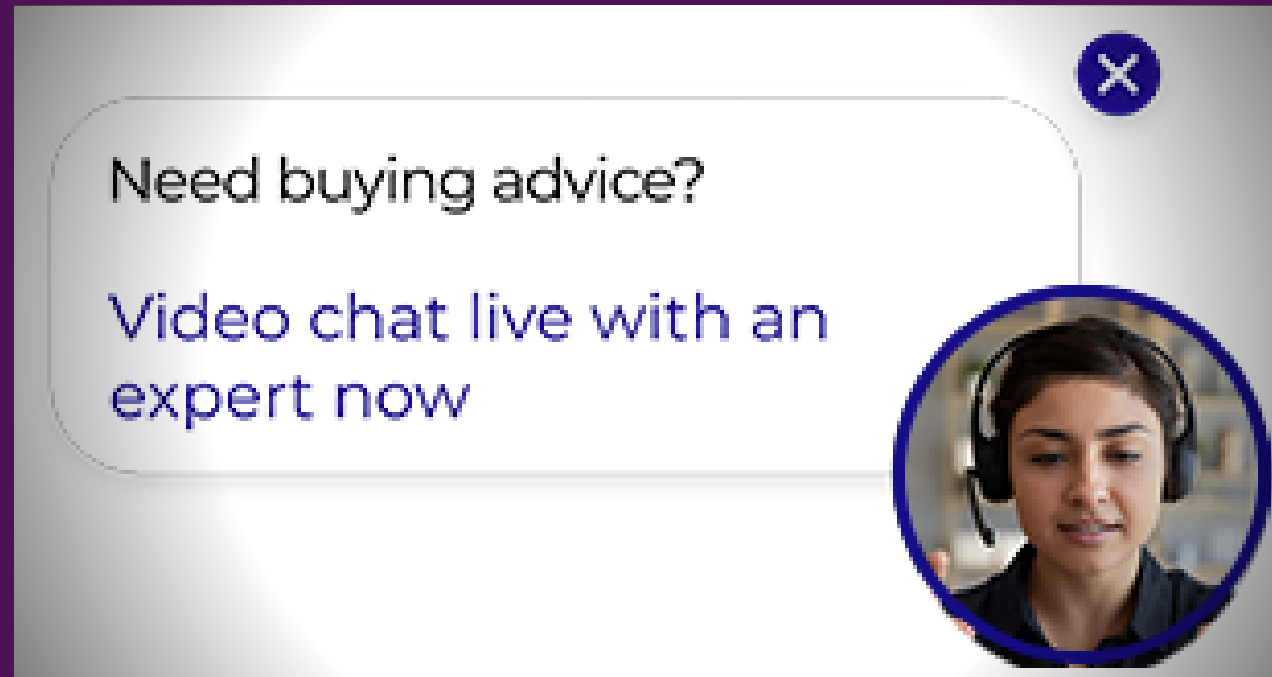
Ask your questions

There might be a brief wait while we connect you... our expert will then appear on screen. Fire away with any questions you have!



Complete your purchase

Once you're happy you've got all the help you need, just hang up and complete your purchase online as normal.



Use Case 1
Buying advice
Retail store





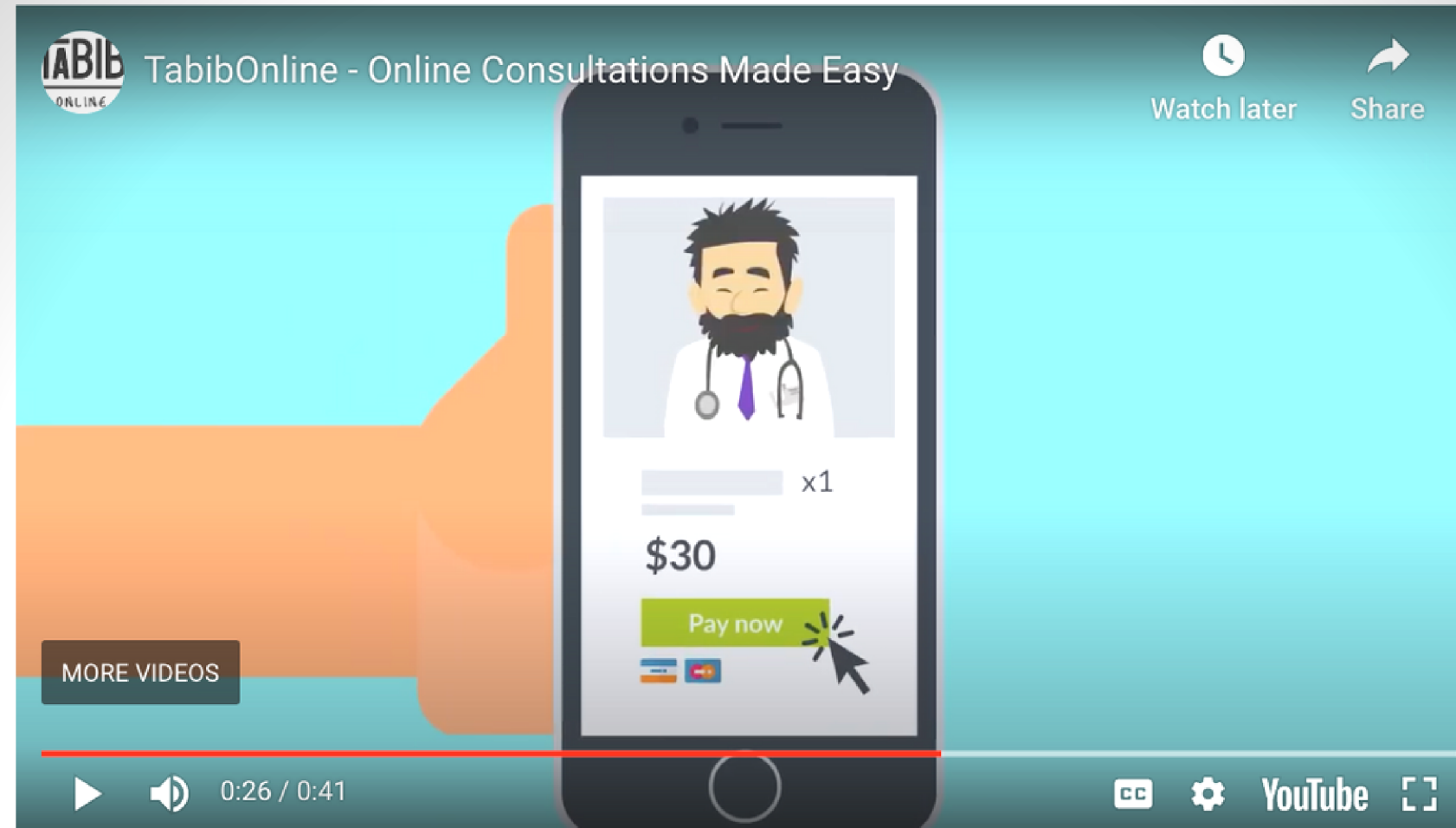
Use Case 2
Product Showcase
Auto Dealer

“Do you prefer to view a quotation at home on the couch (online) together with a sales advisor or do you want to see, for example, what the interior looks like of the car you are interested in? We are happy to contact you via video calling to speak to you.”
Kolenaar.com



*“Your time is precious, meet your clinician online”,
TabibOnline.com*

Use Case 3 Telehealth Telemedicine



Simple & Fast

Visit your doctor anywhere using your phone or computer. Just click on the invitation message to enter the personalized virtual clinic room and join them for a video call.



Private & Secure

All communication is encrypted, sessions are anonymous, and no sensitive information is stored. We adhere to PIPEDA and GDPR data privacy requirements and our calls are HIPAA compliant.



No Download - No App

No account needed and no software downloads. Just use a browser on a computer or phone with a camera and microphone to reach a doctor.



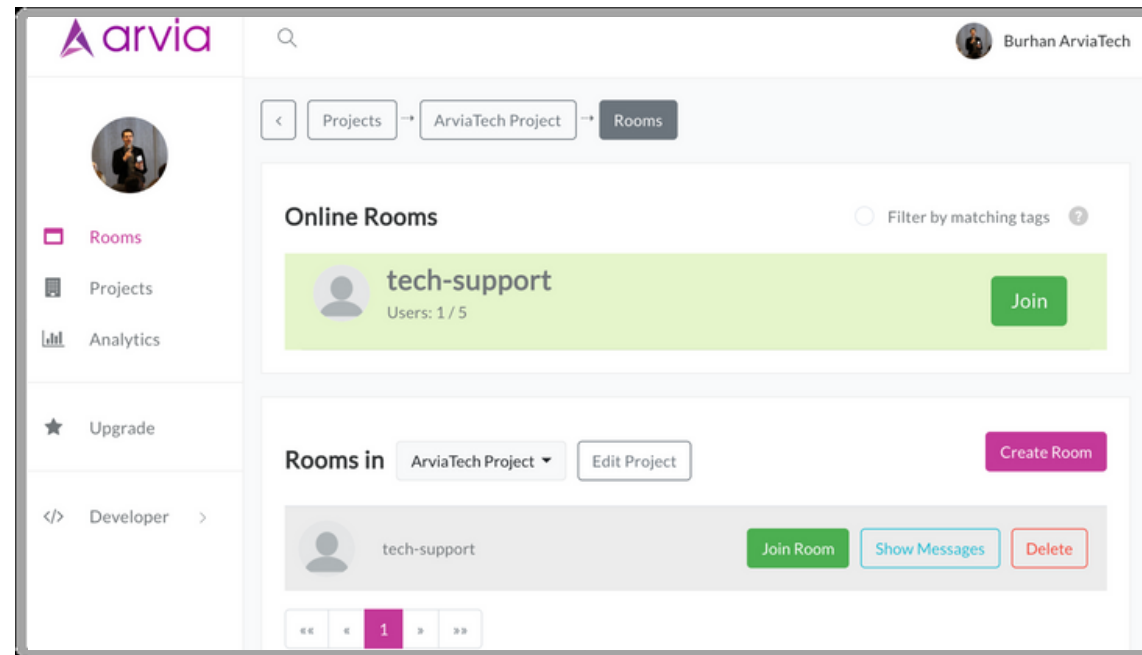
Save time & money!
With just one click,
connect to your customers
in need from your location.
Resolve operations that
will take hours,
in minutes!

Use Case 4
**Loss Adjustment (LAE)
Pre-repair Operations**

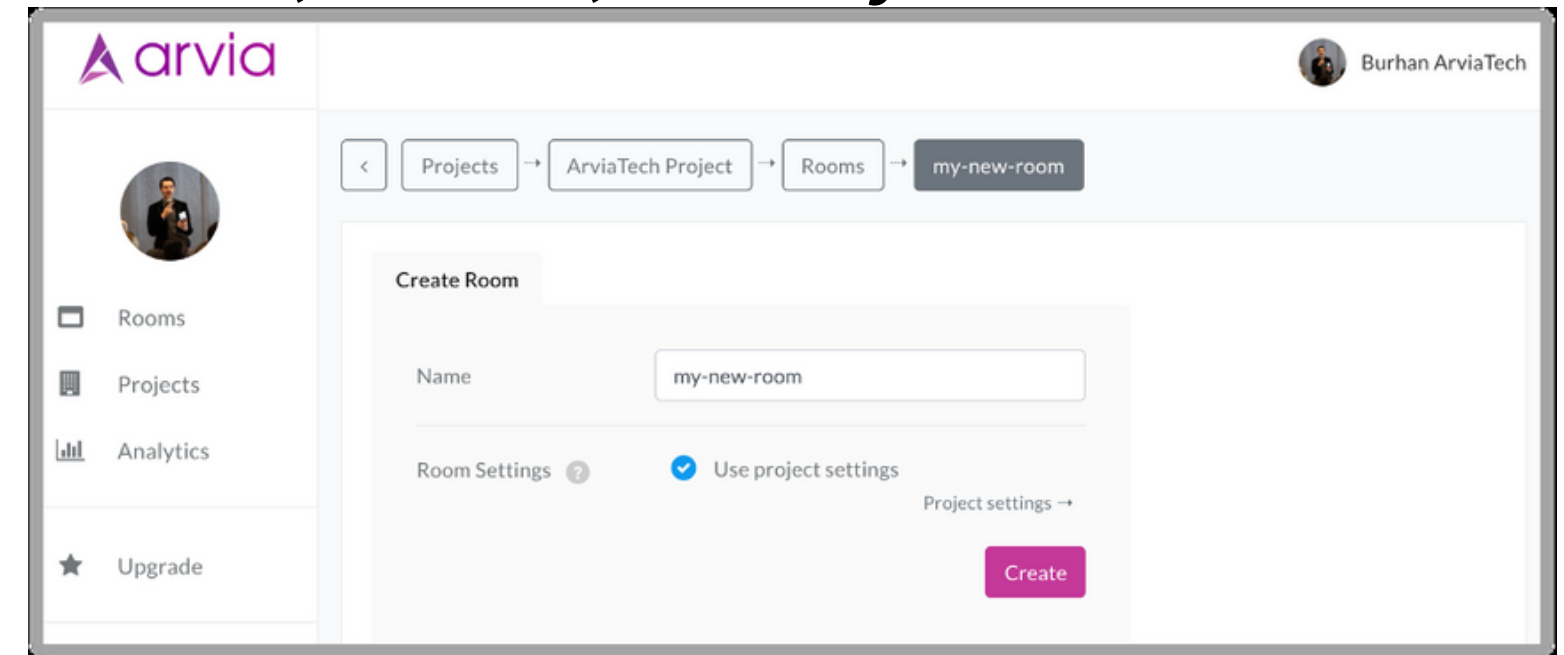


Arvia Admin Panel

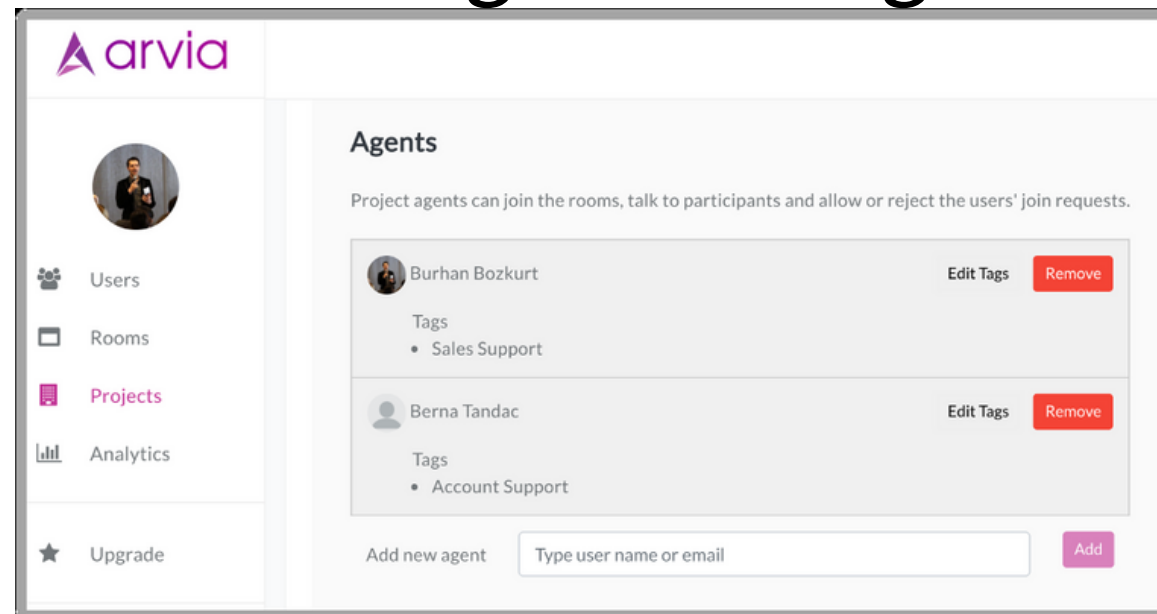
See active sessions



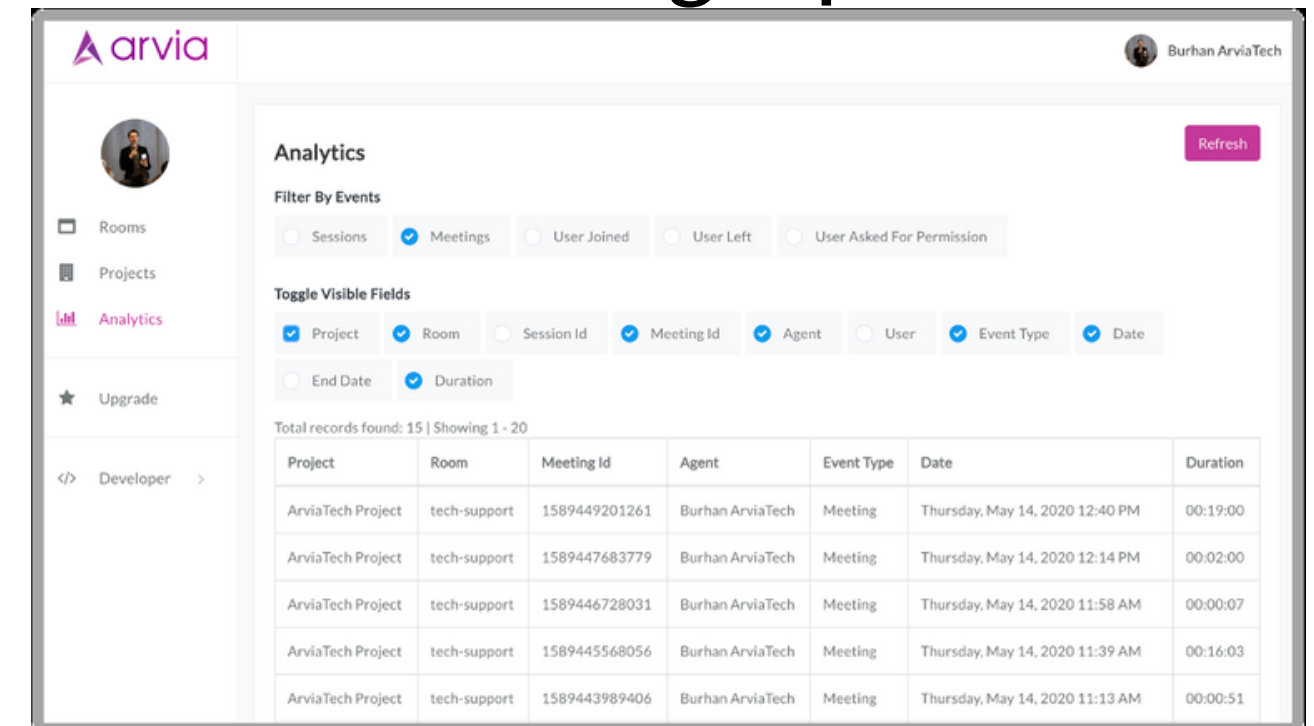
Create, delete, modify rooms



Advanced Agent Management



Detailed meeting reports





By using Arvia Webhooks, you can trigger any third-party service when someone joins or leaves one of your meeting rooms.

Web Hooks

Type	URL
Session Started	
User Asked For Permission	
<input checked="" type="checkbox"/> User Joined	
Meeting Started	
User Left	
Meeting Ended	
Session Ended	

Add



























Project Overview Roles Platforms Authentication Web Hooks **Recordings**

Recorded Meetings Date Range 2021-05-10 2021-05-22 Refresh

«« 1 2 3 4 5 »»

Meeting Id	Room Name	Date	Duration	Agent	Watch	Download	Delete
1621604279125	arvia	Yesterday at 4:37 PM	02:00:55	Burhan Bozkurt			
1621599459044	arvia	Yesterday at 3:17 PM	00:17:16	Burhan Bozkurt			
1621597732766	arvia	Yesterday at 2:48 PM	00:01:16	Enis Yüce Dilek			
1621597673761	arvia	Yesterday at 2:47 PM	00:00:14	Burhan Bozkurt			
1621590509271	arvia	Yesterday at 12:48 PM	00:26:37	Enis Yüce Dilek			
1621587089517	arvia	Yesterday at 11:51 AM	00:03:52	Enis Yüce Dilek			

Recording

You can see the list of recorded meeting sessions in the recordings tab.

Thanks to our **Zendesk** integration, you can automatically open a ticket for all your calls and save information.

Tür Öncelik

Video Call Start Date




Video Call End Date

Video Call Duration (min)


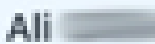
Video Call Agent


Video Call Source URL



Social Messaging Channel Info


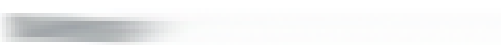
T   



Görüşmeler | **Tümü** 2 | Herkese açık 2

 Ali  **YENİ** (atama)

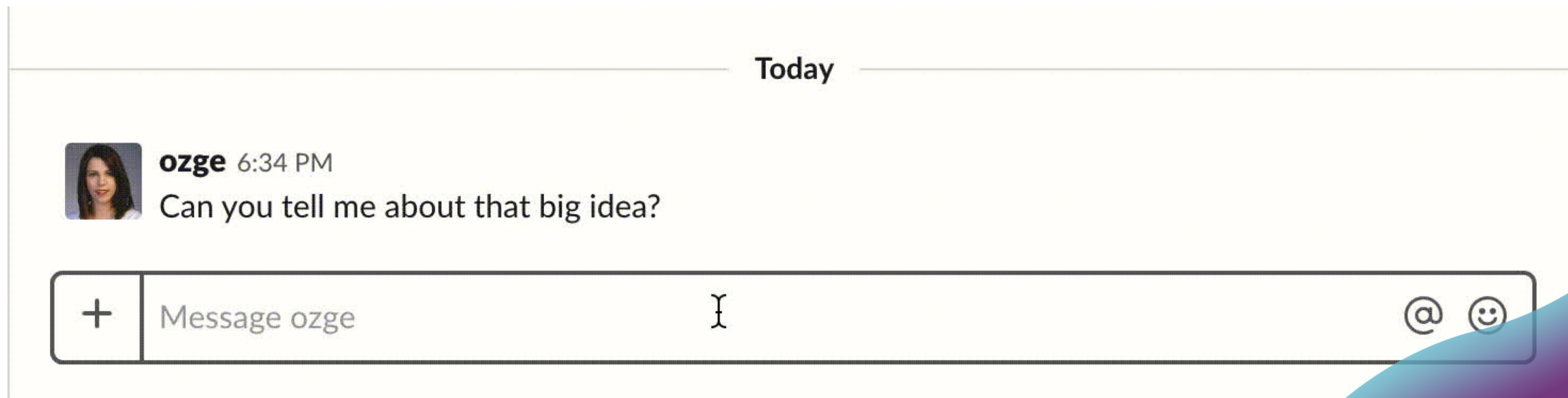
 Mesaj Recording file:<https://arvia.chat>

Arvia is a great way to start a video conference quickly on **Slack** channels. Use `/arvia` slash command to create a meeting instantly even without logging in. You can share your video meeting room link and invite your teammates seamlessly. Please contact us at arvia.chat if you have any questions.





Integrations



Rooms Create, Get, Update, Delete Rooms

POST	<code>/rooms</code>	Creates a room	↩
GET	<code>/rooms</code>	Gets rooms in the project	↩
GET	<code>/rooms/{roomId}</code>	Gets room details	↩
PUT	<code>/rooms/{roomId}</code>	Updates a room	↩
DELETE	<code>/rooms/{roomId}</code>	Deletes the room	↩

Projects Create, Get, Update, Delete Projects

POST	<code>/projects</code>	Creates a project	↩
GET	<code>/projects</code>	Gets projects	↩
GET	<code>/projects/{projectId}</code>	Gets project details	↩
PUT	<code>/projects/{projectId}</code>	Updates the project	↩
DELETE	<code>/projects/{projectId}</code>	Deletes the project	↩

Analytics Get Meeting Reports

GET	<code>/analytics</code>	Gets meeting reports	↩
------------	-------------------------	----------------------	---

CRM Integration (REST API)

Use our REST APIs to integrate the video chat workflow into your business processes easily.

“Technology is best when it brings
people together.”

Matt Mullenweg



 arvia

sales@arviatech.com

<https://arvia.chat>

+90-850-885-2428